

Deborah.Easterling

238642

From: Deborah.Easterling
Sent: Wednesday, August 22, 2012 4:05 PM
To: 'Hayeshelms@aol.com'
Subject: RE: Letter of Protest in Docket 2012-177-WS

Dear Betsey and Johnnie Helms,

This is to acknowledge receipt of your faxed letters of protest to the Public Service Commission. I am forwarding your Letters of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Hayeshelms@aol.com [<mailto:Hayeshelms@aol.com>]
Sent: Wednesday, August 22, 2012 2:47 PM
To: PSC_Contact
Subject: Letter of Protest in Docket 2012-177-WS

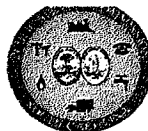
Re: Letter of Protest in Docket 2012-177-WS

Please see letter in the attached file.

Betsey Lambert Helms

RECEIVED

MAIL ROOMS



Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 22, 2012

Protestant Information:

Name * Betsey Lambert Helms

Mailing Address * 29042 Snapper Point

City, State Zip * Tega Cay, SC 29708 Phone * 803-548-1834

E-mail hayeshelms@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

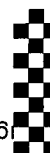
I am a customer of Tega Cay Water Service and object to a rate increase because the rate is already too high. Phone calls from TCWS saying that water service would be disrupted for a period of several hours due to repairs happens much too frequently, and their repairs and cleanup are usually "shoddy" workmanship. One example is in the cul-de-sac at the end of Snapper Point: Five repairs in the asphalt in a single area. Also, I am on waterfront property and don't like the all-too-frequent notices of sewage spills. I object to a rate increase!

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

TCWS has had three rate increases within the last ten years and should not receive another until they show that they can improve their services. If they did the work properly the first time, they shouldn't have to keep cutting off our water service to come back again and again. They should not leave behind inferior repairs to our roads. I would also like to see fewer spills into our lake.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I will make an appearance at a hearing of this proceeding if I am available on the date it is held.





Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 22, 2012

Protestant Information:

Name * Johnnie Newell Helms

Mailing Address * 29042 Snapper Point

City, State Zip * Tega Cay, SC 29708 Phone * 803-548-1834

E-mail hayeshelms@aol.com

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